

Independently Owned Global Relocation Management Company

HOUSEHOLD GOODS MOVES

WHAT WE PROVIDE



Innovative Approach to Global Household Goods (HHG) moves that ensures customer satisfaction, competitive bidding platform, lower claim levels & fast claim resolution.



Technology Allows Real-Time Event Management touchpoints with transferee throughout move process.



Opportunity Board Platform in real-time allows HHG van lines to only bid on opportunities they want and pass on those they don't.

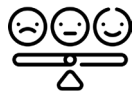


Real-Time Digital HHG Inventories by WHR eliminates need for on-site shipping estimates.

HOW WE MANAGE PARTNERS



WHR Does Not Have Ownership or Vested Interests in any providers but maintains preferred relationships with prequalified van lines, third-party household good providers, & car carriers.



Surveys are Sent to Transferees in real-time throughout the HHG move process to confirm on-time schedules & monitor a mover's performance throughout packing, loading & delivery.



Transferee Survey Metrics for Mover Performance are scored, monitored & scrutinized for future business.



WHR Selects the Best Van Line for Each Move that meets requested dates, has the greatest transferee past performance satisfaction rates, lowest claims, most competitive pricing & highest on-time delivery history.

Our Passion

Advancing Lives Forward™ and Making the Complex Simple

Our Values

Hard work, empathy, proactiveness, trustworthiness, and results driven.