



## September 2011 – Transferee Survey Feedback

Since this was my first relocation, I gave top marks to the team when evaluating their performance because they were very prompt with their communications and seemed very well informed. I have no basis of comparison to fall back on, but they were very informative and I felt well cared for throughout the process.

Mark B, Columbus OH

My WHR team was very helpful and patient with me. They helped me through the process every step of the way. WHR should be very proud to have them working with customers.

Carolyn V, Dallas TX

My WHR reps were great throughout the entire process. They were always there to answer my questions and did an excellent job explaining everything. I was always informed through the process.

Charles G, Winterhaven FL

My counselors were excellent in working with us and with our realtor throughout the whole process.

Marie F, Brick NJ

We were very pleased with the service we got from the WHR staff. My WHR counselor was great. She was pleasant, knowledgeable, and gave us helpful pointers.

Clyde T, Castle Rock CO

My WHR team was most helpful during this process. Our Realtor was a great help also. She should be kept in the pool to use again.

Jeff P, Clifton Park NY

WHR group were great to work with and the Moving Company was top notch.

Michelle A, Evans CO

My WHR counselor was very helpful when we needed to change realtors and when there was a small issue with the payoff at the end. He jumped right on the issue and made sure it was taken care of.

Adam K, Ivyland PA

WHR was very professional and managed all of the challenges they encountered decisively and in a timely manner. In addition, I really appreciated their patience throughout the process.

Ron G, Evanston IL

The WHR team was outstanding. Thank you.

William C, Barnegat NJ

My WHR counselor was terrific. I know the realtor was very impressed with him as well.

John L, Birmingham AL

WHR was absolutely fabulous to work with!!

Melissa G, Santa Rosa CA

Excellent Customer Service!!!!  
Stacy F., Duluth GA

WHR was professional and courteous throughout the process.  
Michael P, Jacksonville FL

AWESOME!!  
Steven G, El Paso TX

My WHR counselor was great and went the extra mile in assisting me with the sale of my home. My family and I are very thankful that we got her as my Relocation Coordinator. She deserves recognition for her efforts.

Jose S, Memphis TN

They were both awesome!!  
Tamani B, Mount Olive, AL