



October 2011 – Transferee Survey Feedback

My WHR team was very helpful and patient with me. They helped me through the process every step of the way. WHR should be very proud to have them working with customers.

Carolyn V., Bloomington, IL

My WHR Counselor has been great to work with -- very informative, quick to respond, and friendly. Simply Outstanding.

Jennifer S., Atlanta, GA

The WHR reps were great throughout the entire process. They were always there to answer my questions and did an excellent job explaining everything. I was always informed through the process.

Charles G., Irving, TX

I have transferred with several times in my career (4). My WHR counselor was absolutely the best in terms of customer focus - knowledge of the process, communications, attention to detail, having the right sense of urgency, resolving conflicts, courteous, professional, etc, etc.

Billy B., Arlington, VA

My WHR rep was a LIFE SAVER! I was challenged with my bank in closing; we had to have several extensions with my company. Once we had the green light from the bank, we only had 3 days to conclude – WHR did it with no problem and I never felt any lack of confidence by her...she was amazing!

Sandy R., Nashville, TN

My WHR team as simply awesome!

Thad H., Huntsville, AL

WHR was extremely helpful and responded to every little question that i had, usually within 10 minutes of asking through email.

Angela M., Jacksonville, FL

WHR was excellent to work with throughout this process. They were able to answer all of my questions and provide solutions that helped me tremendously.

Zach R., Naperville, IL

My WHR contact has been exceptional from the start to finish of our relocation process. She was very responsive and made herself available for all of our questions and concerns. She is a very knowledgeable, proficient professional. Her diligent efforts helped to relieve a lot of stress during our relocation. I give total kudos to the team.

Dorothy D., Libertyville, IL

Amazing team to work with! They seemed to really go out of their way to make sure everything was explained and all questions answered.

Josephine P., Arlington, TX

I was impressed by WHR's knowledge, they understood our needs, explained the legal procedures and more. Especially during the appraisal reports, and attorney review.

Brian R., Tampa, FL