



February 2011 – Transferee Survey Feedback

- I cannot express just how helpful my Relocation Coordinator and Associate have been throughout this entire process; from our first telephone encounter with our many, many questions, through to the very end. It was truly refreshing to work with such professional people as [Coordinator and Associate]. Please accept our most sincere thanks.
- My Relocation Counselors have been amazing, and they are the only reason that I'm sane right now as I work through the details of my relocation.
- This is my fourth corporate move, but the first with a relocation company. My Relocation Coordinator was great! Very supportive, great communication, knowledgeable, and understanding. AAAA++++
- My Relocation Team was wonderful to work with...My team did a great job responding with information, advocating on our part with [Company] to determine the path forward on repairs and assisting our Selling Agent with terms of the sale. They provided exemplary service and coaching when needed and were excellent to work with.
- My Counselors have been great to work with through this process. They have been very pleased with everything so far.
- My Counselors make a great team! I am so appreciative of them and if I ever move again I will absolutely request to work with them.
- My Relocation Team made our [relocation] experience absolutely fantastic! Professional, courteous and understanding when we got frustrated.
- Outstanding from start to finish. I have no complaints whatsoever. The team greatly surpassed the highest of expectations. Thank you for a very smooth transition. It was a pleasure working with you!
- I could not have asked for more. Very knowledgeable, patient, and courteous. Excellent! Excellent! Excellent!

- My Relocation Coordinator and Associate were phenomenal to work with. They really helped make this move possible and I could tell they generally cared about my needs. I feel 100% that they went out of their way for me, and I knew they had my best interest at hand. Special thanks to [Coordinator] who always took my calls and really worked with me on a resolution when we were having trouble with our original Realtor. Cannot say enough about the group and how well they treated me!
- I was extremely surprised with how easy the process has been. My Relocation Coordinator has been professional, and genuine with her help. She has answered all questions I have presented to her. It has been a very positive experience so far.
- My Relocation Coordinator went above and beyond what my expectations were. My move was difficult and included complications and confusion, and he was still able to answer every question and was always available to walk me through concepts that I didn't understand. He was able to make my quick and complicated move into something manageable and I could not thank him enough for the patience and compassion he showed throughout.
- The personnel were very helpful and understanding in making stressful home selling decisions during a depressed market. Talking to friendly people helps to ease the frustration.
- My Relocation Coordinator was able to answer all questions for me and assist in any way I needed. He and his Associate contacted Appraisers and Realtors that were not getting in touch with me. They handled many phone calls so I didn't have to.
- My Relocation Coordinator was fantastic to work with. She was very responsive and made sure we understood every step of the process.
- I really appreciated my Relocation Coordinator and his Associate's kindness displayed during the past few months.
- My Relocation Counselors have been wonderful throughout -- very helpful, responsive, and nice. They've made the entire process as easy as it can be.
- My Relocation Coordinator was very helpful and was always available to answer our questions. He returned phone calls quickly and even called us several times after normal business hours and on the weekends. Although I have primarily been working with [Counselor], both of them have always been helpful and promptly responded with any questions I have had.