



October 2010 – Transferee Survey Feedback

- My Relocation Coordinator and Associate were WONDERFUL. My husband handled the majority of the move because I was studying for licensing exams (and I KNOW he can be hard to deal with) and they exceeded all of my expectations.
- I was so lucky to have been assigned to my Relocation Coordinator. He was great and made this move for me and my family so much easier! [Relocation Coordinator]- Thanks so much for your outstanding support! You are the Best!
- SimpleMove is an outstanding program with great benefits. SimpleMove allows people the access to the best agents in the market and you get a rebate check for using the program. There is no better way to buy or sell a home or property!
- Fabulous support and much appreciated; especially appreciated in such a difficult market.
- My Relocation Coordinator has been great. I really appreciate him. He has really acted as if I am his only customer! I'm glad I got him. My Relocation Associate was very helpful as well. She answered my questions and was always personable and willing to help in anyway.
- My Relocation Coordinator has been outstanding...his attitude, patience and quick response have been wonderful. This is my first relocation and he has made it very positive for me!
- They did a very good job keeping me up to date on items/issues needed to fulfill the relocation process. Appreciate all they did to get things done in a timely manner.
- My Relocation Coordinator and Associate were a pleasure to work with. Very responsive. Very helpful in explaining the process. I felt fortunate to have them on my team.
- We were very happy with the service our Relocation Coordinator provided. At the time we started this process, she was working with [Relocation Associate] who also was outstanding.

- My Relocation Team was very professional and understanding. They were very helpful and answered all questions and concerns promptly.
- WHR is excellent all the way around- timely, customer service, knowledge- everything! Our Relocation Team is terrific!
- My Relocation Counselors were extremely knowledgeable, professional and easy to work with.
- My Relocation Team has been great to work with so far....I would recommend them.
- My Relocation Coordinator has been great. With the difficulties of the [relocation] process he has been willing to listen and always patient.
- My Relocation Coordinator has been great to work with!
- Very satisfied with the team and overall customer service.
- My assigned Relocation Team was great!
- My Relocation Coordinator and Associate were very accommodating and always answered my questions.
- My Relocation Team did a great job for our family during this effort!
- My Relocation Coordinator has been very good to work with.
- WHR service representatives were very helpful and responsive to immediate needs on the relocation.
- My Relocation Team was very knowledgeable and has helped me a great deal.
- Great job! Really appreciate all that was done!