



May 2010 – Transferee Survey Feedback

- My Relocation Coordinator walked me through each step and I always knew what my options were and best steps to take. He was amazing at helping me understand the process. I had a more complex situation with the sale of my home, but I literally left it up to him to control the variables controlling the situation with my home and guidelines, and everything worked out. He was patient and knowledgeable throughout the entire process. He was the reason that I regained faith in the relo process after a not so great start.
- Our Relocation Coordinator was very knowledgeable and helped us plan to avoid potentially stressful situations.
- Every time we have had a question or concern our Relocation Team obtained the needed information and responded rapidly. They could not be any nicer! They are a very pleasant team to work with!
- My Relocation Coordinator did most of the direct communications and was just outstanding in her promptness and thoroughness. Nice job. Very quick delivery on an accelerated time table.
- The WHR team has been very wonderful to work with and there to answer each and every one of my questions. They are always very prompt at returning my emails or calls and have helped to make this transition for myself and family as smooth as possible.
- The counselors were very, very helpful through every part of the move. They helped me through the entire process, and I couldn't have done the move without them.
- It is so nice to have a relocation coordinator guiding the process, and to have professionals hired on your behalf every step of the way.
- WHR Group was very professional and helpful.
- My Relocation Team did a great job. They were helpful and courteous.

- My Relocation Team rocks! They have been so helpful and having access to the team on the weekend is awesome and takes away a lot of stress.
- I felt well supported during the move and was always able to get information in a timely manner.
- Our Relocation Coordinator was an outstanding partner to me and my family throughout the relocation process. He was accessible, empathetic, and he insured understanding of the process. He was outstanding!
- Both members of my Relocation Team were very thorough in leading me through the process; prompting me with reminders of critical milestones, appropriately, which I thought was extremely beneficial for good process execution.
- Our Relocation Coordinator was professional, prompt, and always kept us informed. He's a true professional and understood our concerns throughout this stressful transition period. I'd recommend him as a relocation counselor to any employee utilizing the program. We truly appreciated his professionalism and thoroughness! Thanks WHRG and a big thanks to him!!
- My experience with GRG* was fantastic and GRG* did a great job making this a low stress move and house sale! Great Experience!
- It was great to have WHR, specifically my Relocation Coordinator, for help and guidance.
- My Relocation Team did a great job.
- Thanks for everything!

* GRG (Government Relocation Group) is a wholly owned subsidiary of WHR Group specifically servicing relocation needs of the United States Federal Government.