



March 2010 – Transferee Survey Feedback

- My Coordinator is the best--very satisfied.
- My Coordinating Team has been wonderful to work with. They are very good at what they do!
- Couldn't ask for a better team to support me through this. They have been responsive and understanding!
- It was a pleasure getting to work with our Coordinating Team. They more than took care of our needs throughout the relo process.
- Overall, I have been pleased with the responsiveness of both members of my Coordinating Team. They have carefully made sure I understood the details and options; that has made the process a lot easier.
- Very well run operation so far...thanks!
- Our Coordinating Team has done an outstanding job. We have been through 4 relocations and this by far has been the smoothest and this is due to them responding quickly to our needs.
- I am completely satisfied with WHR and the customer service that they have provided.
- Both members of our Coordinating Team have been excellent! Thanks!
- I am satisfied with the process. All my questions have been answered and I get prompt responses when I make an inquiry.
- I really appreciate the support WHR has provided. This is crazier than I expected and it is nice to have someone walking me through all the details.
- My Coordinating Team did a great job with responses and explanations of process.
- My Coordinating Team was both outstanding in getting back to me with answers to questions and guiding me through the process.
- My Coordinator was very responsive and great to work with.
- They are both great to work with under these stressful times. They both are very friendly and knowledgeable. Everyone is super helpful and enjoyable to work with.

- It has been a pleasure to work with my Coordinating Team. While the housing market has made this a little more difficult than expected, they have really been patient and have been very helpful in getting me through the process. They have been very prompt, thorough and have guided me through this process. There were some tough moments for us, but our Coordinator expressed empathy and provided us with options to help get us through. It was a pleasure to work with her. When she was not available, our Associate was there to help us just as well, and the process remained seamless. Our Coordinating Team is a great team.
- So far things have gone very well! So far...soooo good!
- So far things are going smoothly. Thank you.
- My Coordinating Team is just wonderful!! All your folks there are great and so kind during this stressful time for me. Keep up the good work!! Thanks for being so kind and helpful when I needed them.
- Overall everyone has been very professional.