



January 2010 – Transferee Survey Feedback

- WHR staff was superb. They simply couldn't have been any more friendly, responsive or helpful. Outstanding!
- My Coordinating Team was great and to be highly commended.
- Can't imagine anyone could do it better. I was always kept informed and my Coordinator was always available and responsive.
- I am very impressed with the service my Coordinator is providing me. Specifically, she always calls me back, answers my questions and resolves issues. WHR should be proud to have her on it's team.
- It is a wonderful benefit provided by my employer through a great group of folks at WHR Group to work with that answer all your questions accurately & promptly, and even anticipated some of what you'd run into and got you the help before you needed it.
- There are so many people to assist you. All you have to do is do what they tell you to do and when. The relocation folks keep up with everything so you don't have to. This is a huge stress relief since there is so much going on during a relocation.
- I'd hire my Coordinating Team myself to oversee any of my moves.
- My Coordinating Team was great to work with. Very professional and always willing to listen and help explain things when we needed that little extra time.
- Our Coordinating Team did a great job for us - even while our Coordinator was planning her wedding and then got married during our move - she never missed a timely reply or a timely response.
- This is my 4th move with the company. Each move has been a great experience. Thank you...
- Our Coordinator was our primary point of contact throughout the relocation process, and we are very satisfied with his attention to detail, as it has helped us remain stress-free up to this point.

- **WHR has provided us with exceptional service.**
- **My Coordinator has been very responsive to my family's questions, concerns and needs. She has made this process very easy for me and my wife to follow in this very challenging time. Grade A++**
- **Our Coordinating Team was absolutely amazing to work with. We could not have asked or wished for better assistance and support during this process.**
- **Impressive service, good response time, no problems.**
- **I was very satisfied with my WHR Coordinator. He took time to make sure I understood everything and always got back to me in a timely manner. He was always very professional and made my relocation process stress-free.**
- **Our Coordinator was wonderful to work with and extremely helpful. They were all very prompt and knowledgeable about the entire process.**
- **Our Coordinator deserves the highest praise for how he handles his customers! I believe that he has gone above and beyond to make this process easier and less stressful for my entire family.**
- **Both members of my Coordinating Team have been amazing. They are great with emails and phone contact. They call me or email back immediately. They are very knowledgeable & so far they have made me confident that this transition we be as smooth as possible.**
- **My Coordinating Team has been very helpful and responds quickly to any questions.**
- **Super job!**
- **My Coordinator was extremely helpful and was quick to respond to any question.**
- **My Relocation Counselor was always available to answer all of my relocation questions.**
- **Top notch team, answered all our questions and were extremely thorough during the entire process with the sale of our home.**
- **Between all the services and all the personal attention that my family and I encountered with our Coordinating Team and Realtor, this was and continues to be a stress-free process. If it wasn't for the folks mentioned above and their professionalism and dedication to helping us sell our home, it would have been extremely stressful, and with the holidays upon us, stressful times**

10. Again, special thanks to all involved in the selling of our El Paso, TX home. Without them this would have been a chore. As we say in Hawaii, plenty, plenty Mahalo's.

- **WHR team impressed me with their professionalism and prompt responses to my questions.**
- **The team made this a relatively smooth transition. They were very patient with all of my questions.**