



December 2010 – Transferee Survey Feedback

- My Relocation Counselors are the BEST! I attribute the smooth transition from Fort Knox to Fort Benning directly to them. I felt as though they were my friends rather than persons charged with assisting me through a process. They listened, advised, were always courteous and respectful, but mostly they are truly professional in every regard. I do not think I can thank them enough.
- My Relocation Team has been timely with responses and updates relative to my move. My Coordinator has been adaptable to certain circumstances related to my relocation that are unique and has been helpful in helping me understand the details of my move.
- This was my second relocation working with [Relocation Coordinator] and as always; she was great to work with. Her hard work and dedication to support me (the customer) makes what could be an extremely difficult move easier to cope with relative to adherence to the various relocation policies. Excellent job!
- Absolutely first rate performance by my Relocation Team - outstanding service. I am very appreciative and thankful to my Coordinator for all his efforts on my behalf! Great job by a true professional!
- Very smooth process thus far. My Relocation Counselors are "Rock Stars!"
- Both Relocation Counselors have been very helpful and quick to respond when I had questions. Both have done an excellent job.
- Awesome job by my Relocation Coordinator and his team. Deepest thanks and appreciation for all his efforts on my behalf! Regards and best wishes!
- It has been a very smooth transition. The team at WHR has helped the process be quick and easy. Both Relocation Counselors have done an excellent job.
- My Relocation Coordinator was a pleasure to work with and was very knowledgeable and understanding during my relocation process.
- My Relocation Coordinator and his team were extremely helpful in guiding me through the process to attempt to obtain the best value for my home.

- My Relocation Counselors are always available for enquiries / clarifications. They are both very professional in their communications. Great Team!
- Both Relocation Counselors have been very responsible and professional. I appreciate their attentiveness to every need that we have had thus far. I'd also like to add that [Relocation Coordinator] was also most helpful in explaining the program to us.
- Our Relocation Counselors have been very responsive to me. They have assisted me, when I did not know how to do apply for certain extension. VERY Proactive.
- My Relocation Team did an outstanding job, thanks! We also started the process with [Relocation Coordinator] and she was also great to deal with...wonderful to work with.
- My Relocation Counselors were extremely helpful and explained the process for relocation. They were very knowledgeable and open about the options. Great job!
- My Relocation Coordinator has been a wealth of knowledge and could not be better at explaining all of the difficult aspects of the relocation process. He is patient and always willing to help.
- My Relocation Counselors have done a nice job. They are dealing with the difficulty presented by the holidays nicely.
- Everyone did an excellent job and helped alleviate the stress with moving.
- My Relocation Counselors were very courteous and professional.
- I appreciate the help that my Relocation Counselors have provided.
- My Relocation Coordinator has been very helpful and pleasant to work with.
- Excellent professional work by my Relocation Team.
- My Relocation Counselors were very helpful and responsive throughout the entire process.
- My Relocation Coordinator is absolutely phenomenal. He has been great to my wife and me during this process.
- I had a great team...very responsive and knowledgeable. It was great to work with them!
- My Relocation Coordinator did a great job!
- My Relocation Counselors were easy to work with and always very professional.
- Our Relocation Coordinator has been superb in being helpful and responsive.
- Great team, always timely with answering questions.