



September 2010 – Transferee Survey Feedback

- I have worked with my Coordinating Team throughout this process and they are both WONDERFUL. I relocated with my company just over a year ago and worked with another Relocation Counselor who was OUTSTANDING as well. Your group provides absolutely excellent customer service, and really helps take so much of the stress out of the relocation process. Thank you!
- I have mostly worked with my Relocation Coordinator throughout the process and he has been terrific. This is a very stressful and confusing process and he has walked me through everything I needed to know and do. He is very calming and helpful at every turn. On the few occasions I have spoken to his Relocation Associate, she has also been very helpful. Both have made this a positive experience and I am very grateful to be working with them.
- Throughout the process, my Coordinating Team and other team members such as the extended hours crew were most responsive. Often, things happened on the weekend and other folks held the key to prompt actions.
- My Coordinator is a jewel. I found her very knowledgeable and able to re-direct concerns to others in a timely fashion when she needed additional knowledge.
- I appreciate very much the assistance that my Coordinating Team provided during my relocation to San Diego. They are true professionals and provided the utmost customer care and services to me and my wife.
- I am more than "very satisfied" with my Coordinating Team. Their knowledge and customer support is above any I have experienced in the past. They have been there ready and willing to assist me with anything I need at any time day or night.
- This team has made a very difficult time in my life so much easier and their knowledge and support is very much appreciated.
- My Coordinating Team has been nothing less than courteous and professional during all communications both written and verbal. Both present a very positive approach to providing assistance to their customer.

- My Coordinating Team was great! They definitely worked as a team and I never had to bring one up to speed if I'd visited with the other one previously. Great overall experience!
- My Relocation Coordinator is awesome. She took her time with us and listened to what we wanted. Great attitude and very knowledgeable of the area.
- Really appreciated the responsiveness from my Coordinating Team. They returned phone calls very promptly and always provided me with assurances. Thank you!!
- My Coordinating Team has made this process easier for me. They are both very knowledgeable.
- My Coordinator was very professional and provided constant communication during the relocation process. What a great benefit my company provides to its employees in the relocation process! WHR is awesome!
- My Coordinating Team is doing a good job. Very prompt responses, and very professional.
- My Coordinator answered my emails VERY promptly. On the phone he was very patient, courteous and friendly. He was prompt & efficient.
- The WHR representatives that worked with me are a great example of providing high level of customer service!
- My Coordinator was very thorough and did a great job!
- Nice job. They have kept me up to date and been very responsive to our needs.
- We worked entirely with my Coordinator. It was a challenging process, but he was very helpful in assisting every step along the way.
- My Coordinator did a great job informing us and preparing us for how things would unfold.