



July 2010 – Transferee Survey Feedback

- Your staff is very well trained and courteous. Thank you for all you and your team do to help those of us who are moving. It is a very stressful time and all the assistance you provide helps to ease some of that stress.
- My Coordinating Team was very proactive in responding to my questions and concerns throughout the process. I appreciate their sense of urgency and responsiveness.
- The entire package made us worry free. Having a coordinator step by step was huge.
- AAA++++ evaluation
- My Coordinating Team has been wonderful to work with. They are very knowledgeable and professional. It has truly been a pleasure to work with them.
- Overall I had a good experience during this very stressful time. My contacts were very attentive to all the questions and concerns I had along the way!
- Both members of our Coordinating Team have been very helpful during our move.
- The team was great and worked with me each step of the way.
- My Coordinating Team was outstanding and provided value added service!!
- My Relocation Associate has been exceptional to work with. From the first phone call he has gone above and beyond to make sure I understood each step of the relocation process.
- Excellent customer service from my Coordinating Team.
- I have had several moves with my employer over the last 13 years and WHR has always been courteous and helpful!
- So far, I couldn't ask for a better experience.
- My Relocation Associate was incredibly helpful and knowledgeable, he made the experience easier to handle.

- Outstanding Team - very professional and responsive! Outstanding service - professional, courteous, knowledgeable and responsive. Both RELO Team and Realtor should be commended! Very satisfied!
- Outstanding support from my Coordinating Team - strongly recommended.
- I have worked most closely with my Relocation Associate. He has been a pleasure to work with and has been very professional and responded to our needs very quickly any time that I have had a question.
- My Coordinating Team is awesome to work with. They are timely and courteous. They are also very knowledgeable.
- Everything has been running fairly smooth. All parties involved have been extremely helpful.
- Overall - it's been a very smooth process. Thank you!
- Our Coordinating Team was fantastic to work with. Each responded to any and all of our needs, in sometimes in advance of us asking. They were extremely prompt in responses, and thoroughly explained the process. It was truly a pleasure to work with them.
- My Relocation Coordinator was great to work with, if/when I relocate again I would prefer to work with her.
- My Relocation Associate, especially, was very knowledgeable, helpful, and professional.
- My Coordinating Team has been understanding, helpful, and very knowledgeable throughout this stressful event.
- I am very pleased with the process thus far - has exceeded my expectations.
- My Coordinating Team was very professional and knowledgeable about the process.
- My Coordinating Team is awesome. Can't imagine a more knowledgeable and responsive customer reps. They made relocation so easy.
- Working with a team like mine has made this relocation stress free. I felt like they had my best interest at heart, and because of them I have nothing but good things to say about the relocation program.
- I was very happy with all of the support that my Coordinating Team provided. My Relocation Coordinator was extremely helpful, understanding and personable. He appreciated my concerns and made me feel comfortable throughout the process.

- My Coordinating Team is the best team to work with, they are always helpful and responsive. I have recommended your company to all my coworkers because of their outstanding services.