



## **November 2009 – Transferee Survey Feedback**

- **Both team members have been highly professional and have promptly responded to my questions. It has been very nice to have them as resources.**
- **They have been a pleasure to work with.**
- **My coordinating team is very knowledgeable about the process. They conduct themselves with the utmost professionalism.**
- **My coordinator has been nothing shy of fantastic!**
- **Two thumbs up so far!!**
- **I am very satisfied with the overall service I have received.**
- **My coordinating team went above and beyond my expectations throughout this process. They made everything easy on me and my family and I couldn't be happier with the service they provided.**
- **My coordinator and her team were great to work with.**
- **My coordinator has been very helpful and professional during this stressful time. When my coordinator was busy, staff was very courteous and helpful. As I said, this is a very stressful time and the WHR group has made some of the stress easier.**
- **The WHR team has been outstanding.**
- **Each member of my coordinating team is very helpful and courteous when we call. If they are unavailable, the other staff members are helpful and courteous also.**
- **Five stars. I couldn't be happier with the service I have received from WHR.**
- **The WHR team has assisted us with moves twice. They are very professional and helpful and very nice on the phone. We had a good relationship with each associate and would work with all three again.**
- **Our coordinator was very professional and did a great job throughout the entire process.**

- **My coordinating team was awesome and always available!**
- **I have had an awesome experience with the relocation process. I appreciate all the help!**
- **My coordinator was great to work with. She was prompt in answering emails and phone calls. She was always pleasant.**
- **They were awesome. It seemed at any hour even if they weren't there to help, someone else was who was very helpful. When they were there to help, they knew what they were talking about, had my back and alleviated any worry I may have otherwise had.**
- **My coordinator is great. She is very knowledgeable and always is available to answer my questions.**
- **My coordinator was extremely helpful, and prompt in returning my calls.**
- **My coordinating team is terrific!**